CPSC 344 – Week 02 Pre-readings

Pre-readings for each week will be followed by a pre-reading quiz to help you, and course staff, to confirm your understanding of the material. A single quiz follows W02.

Quizzes are accessed from the course Dashboard, located on respective due date. Dashboard gives exact time, typically on Tuesday night.

After completing the pre-readings for Week 02, you should be able to:
- List Norman’s design principles and describe the difference between any pair.
- Explain the importance of goals in interaction design;
- Describe the difference between usability goals and user experience goals; give examples of how pairs of these goals could complement or conflict with one another;
- Briefly describe the four basic activities involved in the interaction design process
- Provide examples of activities that are critical for ‘understanding the problem space’; explain why this is where the interaction design process usually starts.
- Explain the difference between an open and closed interview question, and describe general guidelines for good interview questions.

Week 2 Pre-Readings (Quiz DUE TUESDAY – see Dashboard for exact time):
Some readings available from course website – “private” from left sidebar. Login information provided on Piazza. This week only, these include RSP (textbook) readings, scanned.

1. Course Information: Syllabus and Deliverables and Dashboard (on course website).

2. Design Principles
  Ch 1. The Psychopathology of Everyday Things
  Available on private section of course webpage

3. Introduction to Interaction Design
- RSP 4th (the course textbook)
  Ch 1. What is Good Interaction Design?
  - SKIM up to pp. 18 (pp. 13 RSP 3rd)
  - READ up to pp. 32 (pp. 32 RSP 3rd) (Activities and Boxes optional)